

8 February 2022

Dr Prabhash Goel
Managing Director
Ananda Aged Care
257 Hampstead Road
NORTHFIELD SA 5085

Dear Prabhash

I am writing to you as a COTA SA Supporter to thank you and your staff for your extraordinary work with older South Australians and their families through the COVID-19 pandemic.

Supporting older people needing aged care requires compassion, innovation, flexibility and a high level of skills, knowledge and empathy. We appreciate that the complexity of aged care is often not appreciated across the community at the best of times. It has been extra difficult throughout the pandemic and especially in the last few months. It will continue to be into the future.

The community of COTA SA recognises you, your staff and your community. We thank you for putting older people first and for being there for them in these extraordinarily difficult times. We know that the added pressures of staff shortages, adapting to changing circumstances and rules, and the difficulties that have been experienced sourcing rapid antigen tests, surge staffing and PPE has added to the strain.

COTA SA expresses our gratitude and recognition to you and we ask that you pass our acknowledgement and thanks on to your teams.

Yours sincerely,



Jane Mussared
Chief Executive